

cremesso

SWISS CAFE DESIGN

WE CARE



ENERGY
SAVE
CONCEPT



19
BAR



EASY
AVAILABLE



15 SEC
READY TO USE

EN

COMPACT AUTOMATIC

Coffee experience engineered in Switzerland



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2 Quick guide to making your first cup of coffee or tea

Welcome to cremesso

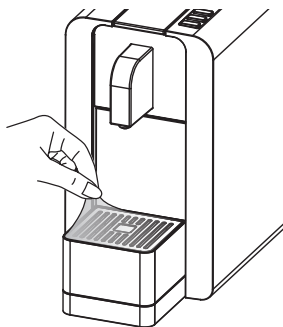
Congratulations on your new cremesso capsule coffee/tea machine. This high quality product, manufactured with the greatest care, will give you a lot of pleasure if well looked after.

Welcome to the exclusive world of cremesso!

This quick guide only explains the main operations. For safety reasons, please read the complete operating instructions, which explain all the important functions. Please note also the safety precautions on pages 4 and 8 to avoid risk of electric shock or fire.

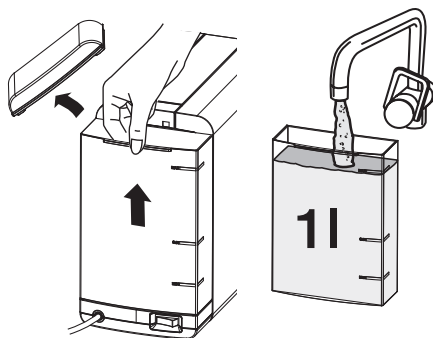
1. Setting up (Details → page: 8)

- Place on a dry, stable, waterproof and heat resistant surface
- Remove 2 protective foils from drip tray grate



2. Filling the water tank (Details → page: 9)

- Remove the lid and take out the water tank
- Rinse out the tank and fill with fresh cold water. Replace the tank and press in firmly




3. Power connection (Details → page: 8)


- Plug in the power cord

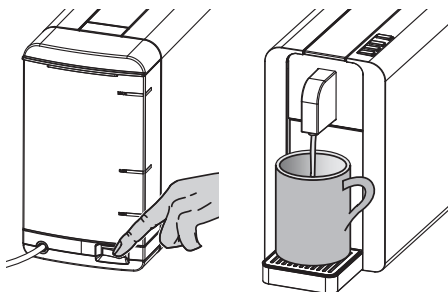


4. Switching on (Details → page: 10)

- Turn on the main power switch
- The cleaning key  slowly flickers to indicate energy-saving mode. To activate the machine, press one of the keys or move the operating handle

5. Flushing out the piping (Details → page: 11)

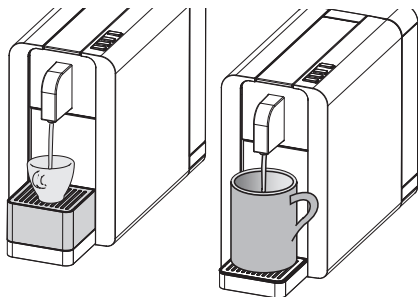
- Turn on the main power switch
- Place a large cup under the coffee/tea/hot-water outlet
- Press the cleaning key  twice (with no capsule inserted!)
- Empty the cup afterwards



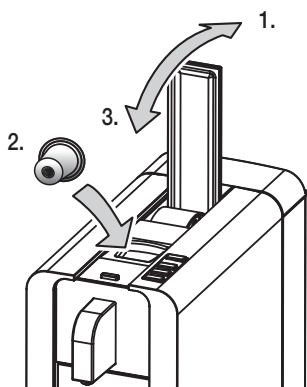
6. Making coffee or tea

(Details → page 11)

- Place a cup under the outlet. For bowls or big cups remove the upper drip tray



1. Push the operating handle right back
2. Let the capsule fall straight into the container
3. Pull the operating handle right forward



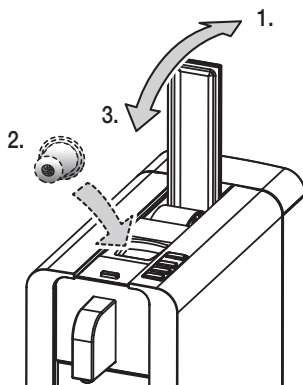
- Make coffee or tea by pressing the respective key




7. After making coffee or tea

(Details → page 12)



- Push the operating handle right back (1.): empty capsule falls into container
- For another cup: insert a new capsule (2.), otherwise leave empty
- Pull the operating handle right forward (3.)



8. Energy-saving mode (Details → page 13)

- The cleaning key  **slowly flickers** to indicate energy-saving mode. To activate the machine, press one of the keys
- With all keys illuminated: machine is ready for making coffee or tea
- If no key is pressed after 60 seconds: energy-saving mode is reactivated

9. Water shortage (Details → page 9)

- Cleaning key  goes **blue** to indicate water tank empty
- After refilling the water tank, press the cleaning key  prior to making tea or coffee again (all keys illuminated white)



Please take time to read these safety precautions carefully before connecting your machine to the power supply. It is essential to follow them and the operating instructions.

- First read this entire operating instructions
- **To avoid damage, only use genuine cremesso capsules with this machine**
- Danger of electric shock! Never immerse the machine in water or any other liquid
- Connect only to a properly grounded power point (220–240 V) protected by at least a 10 A fuse
- **To make sure that the machine is switched off, remove the plug from the power point**
- Always pull out the power plug before:
 - relocating the machine
 - cleaning or maintenance
 - long periods of disuse
- Never clamp or run the power cable over sharp corners or edges: Danger of electric shock!
- Damaged power cables may only be replaced at the customer service centre: Danger of electric shock!
- Never touch the power plug/socket/cable or the machine with damp or wet hands. Never unplug by pulling out the power cable; always remove the plug
- If you need an extension cable, make sure it is suitable for your machine (3-pole grounded, and at least 1.0 mm² conductor cross-section), and lay the cable to avoid tripping
- We recommend connecting the machine via an FI circuit-breaker. Consult a specialist if in doubt
- Danger of scalding! Never move the machine during operation!
- Never operate the machine without water
- Danger of burning! Never touch very hot parts of the machine (e.g. brew unit during operations)
- Danger of scalding! Do not touch the steam or water jets
- Danger of scalding! Do not move the operating handle when the machine is still under pressure making coffee or tea

- Do not insert fingers or hands under the operating handle: Danger of crushing!
- Do not use the machine in case of:
 - faulty operation
 - damaged power cable
 - after falling or other damage

In such cases immediately have the machine checked and repaired if necessary at the customer service centre

- The machine location must meet the following requirements:
 - Place on a dry, stable and level surface that is waterproof and heat-proof
 - At least 60 cm (2 feet) away from sink and taps
 - Make sure children cannot play or tamper with the machine
 - Only use in dry rooms

Never place the machine:

- directly on marble surfaces, untreated or oiled woodwork (risk of non-removable coffee stains; no claims will be entertained in such cases)
- directly beneath a power socket
- on flammable or meltable objects or surfaces
- on hot surfaces or nearer than 50 cm to open flames (same applies to the power cable!)
- under any grating
- This machine is only intended for household use
- Pull out the power plug and allow the machine to cool down completely before cleaning and/or maintenance
- To prevent frost damage, do not store the machine at temperatures below 5 °C (e.g. in caravans)
- To prevent damage, never use replacement parts or accessories not recommended by the manufacturer
- Persons, including children, who in view of the level of their physical, sensory or mental capacities, or their lack of experience or knowledge, are not in a position to use the equipment with safety, may not use this machine without supervision or instruction by a responsible person

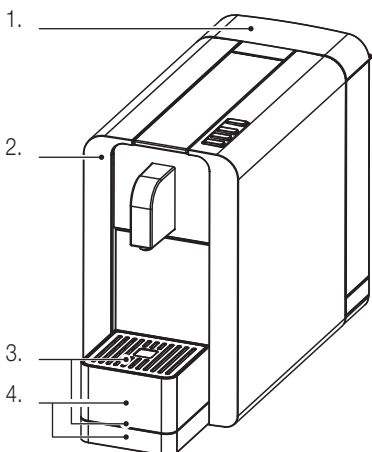


This sign means danger!

This operating manual cannot grate all possible circumstances. For further information or in case of problems not adequately grated in this operating instructions, please contact the service and sales centre.

Please keep this operating instructions safe and pass it on to the next user.

Unpacking / Safe disposal of packaging materials



- Remove your cremesso Compact Automatic capsule coffee machine from its packaging
- After unpacking, please check that the following parts are included:
 1. Watertank, with lid
 2. cremesso Compact Automatic capsule coffee machine
 3. Perforated drip tray grate (2x)
 4. Two-piece drip tray

Note:

cremesso coffee or tea capsules are not included.

- Check that your power supply voltage is the same as marked on the machine rating plate (220-240 V)
- Destroy all the plastic bags to prevent danger to children!

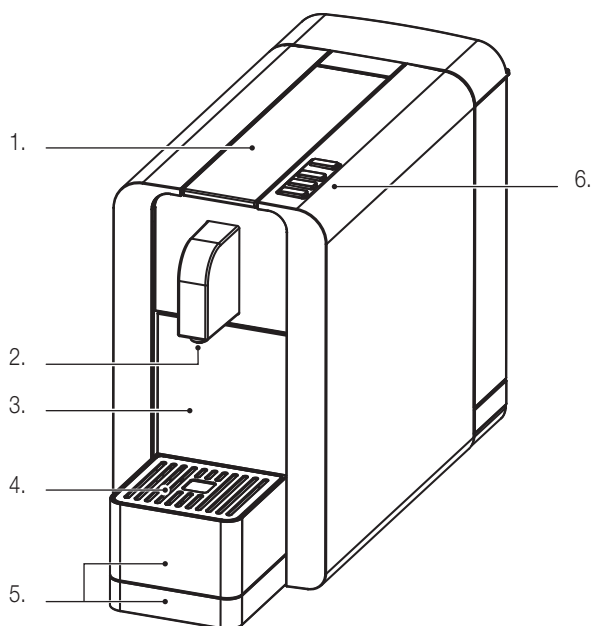
Tip:

- Keep the packaging for transporting the machine (e.g. for removals, servicing, etc.) or for environment friendly disposal

Note:

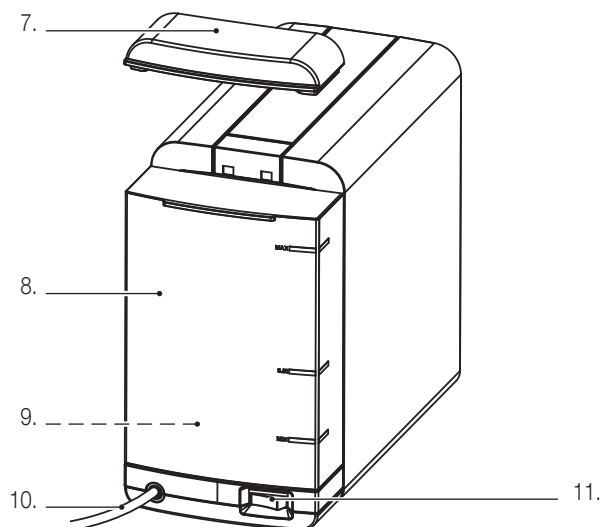
Water remaining in the tank

- In order to ensure that this machine works perfectly, it was tested with water before leaving the factory



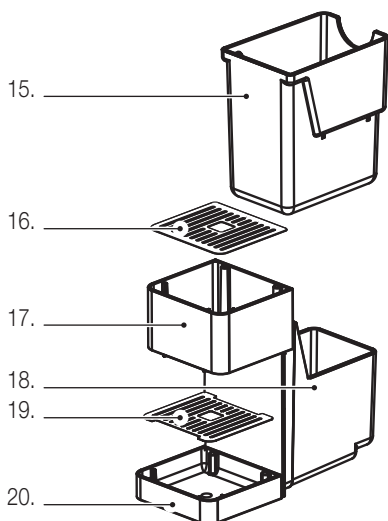
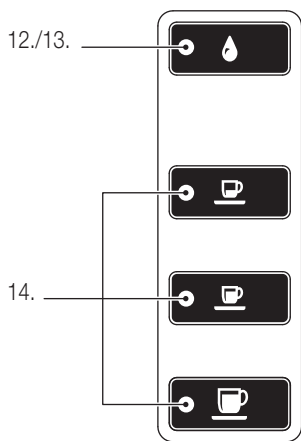
Machine (front):

1. **Operating handle** for loading capsules
2. **Dispensing outlet** (for coffee, tea or hot water)
3. **Capsule container** (removable)
4. **Perforated drip tray grate** (with removable drip tray)
5. **2-piece drip tray** (removable)
6. **Control keys** (see adjacent page)



Machine (back):

7. **Water tank lid** (removable for filling)
8. **Water tank** (lifts out)
9. **Water valve** (in tank)
10. **Power cable with plug**
11. **Power switch** (ON/OFF)




Control keys and displays:

12. Cleaning key

For flushing out the piping to prevent taste de-
traction, press before changing between coffee
and tea. See page 11

13. Multifunctional display: Key illuminates according to operating mode:

- **White** (intermittent): **Energy-saving mode**
(see page 13)
- **White** (all keys): **Machine ready for use**
(see pages 12, 13)
- **White** (flashing together with ):
Steaming out in progress (see page 17)
- **Blue**: **Water shortage** (see page 9)
- **Blue** (flashing): **Decalcification** in progress
(see page 16)
- **Red** (flashes while dispensing): **Machine
needs decalcifying** (see page 16)
- **Red**: **Electronics/temperature fault**
(see page 18)

14. Tea or coffee output key (see page 12):

Flashes while heating up

Illuminated = ready for dispensing

 **Ristretto**: Small coffee (30 ml cup)

 **Espresso**: Medium size coffee
(50 ml cup)

 **Lungo/Tea**: Large coffee, tea or hot
water (110 ml cup)

Capsule container / drip tray:

15. Capsule container (fits into drip tray)

16. Upper drip tray grate (removable)

17. Upper drip tray (removable)

18. Drainage water container (fits on lower drip tray (20.))

19. Lower drip tray grate (removable)

20. Lower drip tray with capsule container holder



Before using for the first time

Caution: improper handling of electrical equipment is dangerous and can be lethal. Please pay attention to the safety precautions on page 4, in particular the following:

- Danger of scalding: beware of hot water
- Do not operate the machine with an empty water tank
- Always pull out the power plug before cleaning the machine
- Only use the machine in a dry room

Thoroughly rinse out the water tank with hot water before using for the first time. Clean the capsule coffee machine using a damp cloth only (see «Cleaning» on page 14).

Important:

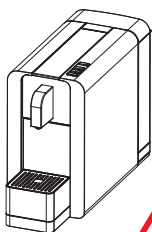
- Before using for the first time the internal piping must be flushed out (for details see «Flushing machine/internal piping» on page 11)

Intended utilization

With the **cremesso Compact Automatic** capsule machine you can effortlessly make excellent espresso, coffee and tea.

This machine uses **cremesso capsules** - a clean, practical and environment-friendly solution, enabling disposal with normal household waste.

You can always find the latest news on the **cremesso capsules system** at www.cremesso.com



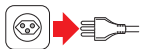
Important:

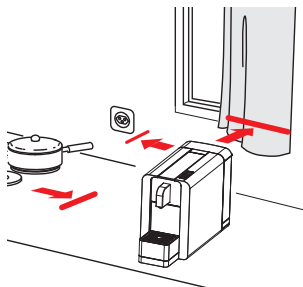
- *To avoid damaging your machine, never use other makes of capsule*
- *This capsule coffee machine is only intended for household use*

1. Installation / Power connection

The machine location must meet the following requirements:

- Pull out the power plug
- Place the machine on a dry, stable and level surface, which must be waterproof and heat resistant. Never place the machine directly on marble surfaces, untreated or oiled woodwork (risk of non-removable coffee stains) or directly under the power point. Only use the machine in a dry room
- Never place the machine on or nearer than 50 cm to hot surfaces or open flames






- Never place the machine nearer than 60 cm to the sink. The power cable and plug should never be allowed to get wet (risk of electric shock)
- If you need an extension cable, make sure it is suitable for your machine (3-pole grounded, and at least 1.0 mm² conductor cross-section), and lay the cable to avoid tripping
- Remove the protective foil from the perforated drip tray grates and insert them in the drip trays



Important:

- Danger of electric shock! Never clamp or run the power cable over sharp corners or edges or hot or wet surfaces
- Pull out the power plug before moving or cleaning/servicing the machine, or if it won't be used for a long time (e.g. during holidays)
- To make sure that the machine is switched off, remove the plug from the power point

2. Filling / Refilling the water tank

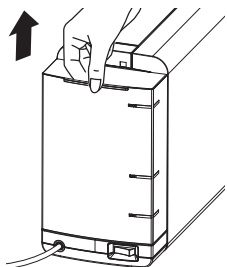
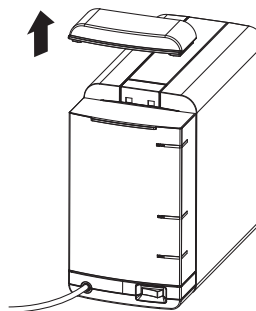
The cleaning key  goes **blue** if the water tank is empty. There are two ways to fill the water tank: directly into the machine, by using for example a jug, or by removing the water tank.

Filling *without* removing the tank

- Remove the water tank lid
- Fill the tank up to the «MAX» mark with cold water (the maximum capacity is **1 litre**)
- Replace the lid










Filling *by removing* the water tank

- Remove the water tank lid
- Lift up the water tank holding it by the special grip (on the outside of the water tank) and remove it from the machine
- Fill the tank up to the «MAX» mark with cold water (the maximum capacity is **1 litre**)
- Lower the water tank into place, pushing firmly
- Replace the lid



Continued...

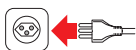
**Important:**


- After filling the water tank, press the cleaning key  before making your next cup of tea or coffee (all the keys then light up in white)
- If the water tank is empty the pump makes a loud noise trying to make coffee or tea. This is not a fault. After a few seconds the cleaning key  lights up in blue. Fill the water tank and press the cleaning key . The pump can always be stopped by pressing the coffee/tea dispensing key  /  / 
- If you do not press the coffee/tea dispensing key  /  /  the automatic safety switch will stop the pump after about 15 seconds
- If the pump sucks in no water, eject the capsule and press the cleaning key
- Do not insert a new capsule until water is pumped in

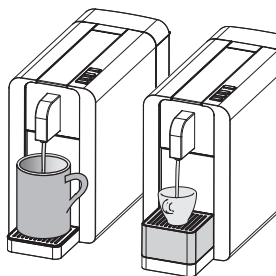
Notes on water:

- We recommend changing the water daily
- Never use distilled water
- Use **ONLY** cold tap water
- **Tip:** Use water that has been softened with a commercially available water filter.

Important: change the filter cartridges regularly (see filter instructions) to prevent machine damage not granted by the guarantee

3. Starting up

- Connect the machine to a grounded power point by **plugging in the power plug**
- Before turning on the power switch, make sure that:
 - the operating handle is closed
 - the water tank is full
 - the water tank is firmly in place, otherwise water may leak
 - the drip tray with the capsule container is completely inserted (never operate the machine without capsule container, or hot water will run out)
- Turn on the machine with the main power switch (on the back); the cleaning key  starts flickering white to indicate energy-saving mode



4. Flushing out the machine and internal piping

Before using for the first time or after long pauses (e.g. holidays) and when changing between tea and coffee capsules, the machine must be flushed out. This short procedure thoroughly flushes out and cleans the internal piping.

- Turn on the machine with the main power switch
- Place an empty cup under the coffee dispenser. For large cups remove the upper drip tray and place the perforated grate on the lower tray.
Important: make sure that there is **no** capsule in the opening and close the operating handle
- Press the cleaning key (all keys light up). Press the cleaning key again to start flushing (the other key lights go out, and the pump starts pumping water through the system)
- The pump stops automatically after about 15 seconds (flushing can be repeated or stopped at any time by pressing the cleaning key again)
- **Caution:** Beware of scalding water! Danger of scalding!
- If you pressed the cleaning key several times, empty the drainage water container (see page 14)

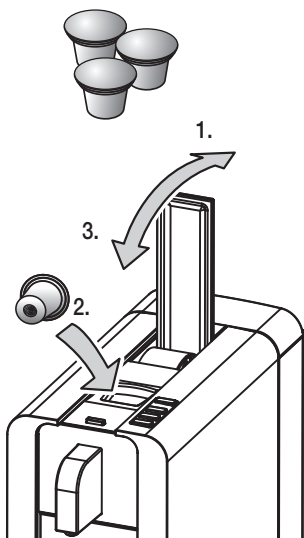
5. Making coffee or tea

To make coffee or tea with this machine you need **cremesso capsules**. Various kinds of coffee (including decaffeinated) and tea are available. Use one capsule per cup.

Before you make coffee or tea for the very first time or after long pauses (e.g. after the holidays), clean and flush out the internal piping (see previous section).

- **Be sure there is enough water in the tank before making coffee**
- **Place an empty cup under the dispenser.** For large cups remove the upper drip tray and place the perforated grate on the lower tray








1. Move the **operating handle** back completely
2. Let the **cremesso capsule** fall straight into the container so that it positions correctly.
Important: to avoid damaging your machine, never use other makes of capsule
3. Move the **operating handle** completely forward to load the capsule into the brewing position (the capsule foil is «perforated» check)




...Continued



The machine has three different keys for various cup sizes:

-  **Ristretto:** Small coffee (30 ml cup)
-  **Espresso:** Medium size coffee (50 ml) cup
-  **Lungo/Tea:** Large coffee, tea or hot water (110 ml cup)
- **Tip:** You can adjust the amount (see «Programming the amount of water» on page 13)
- When the cleaning key  flickers white, the machine is in stand-by (energy-saving) mode. Press any key to activate the machine (all keys illuminate in white)
- Start **coffee or tea dispensing** by pressing the respective key  /  /  If the machine was in standby mode, the key will first flicker white to indicate heating up. After heating up the key stays illuminated in white and hot water is pumped through the capsule to dispense coffee or tea into your cup
- **Caution:** Beware of scalding water! Danger of scalding!
- **Dispensing stops when the programmed amount of water has been reached** (all keys light up white again). Dispensing **can be stopped at any time** by pressing the selected output key again

Tip:

- Use thick, pre-heated cups for ristretto and espressos in order to prevent cooling down too quickly. Preheat the cup by pressing Ristretto  **without** capsule

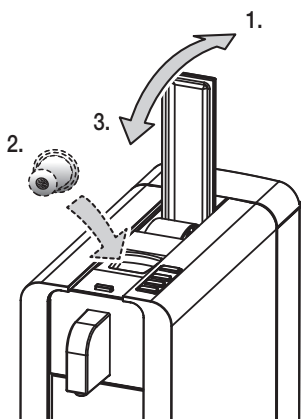
Important:

- Tea or coffee can only be made when the operating handle is closed
- Prior to changing between coffee and tea flush out the piping (to prevent the taste from being affected, see page 11)
- After opening the operating handle, water may drain into the tank. This is normal and not a fault
- After dispensing about seven cups, the machine pauses to cool down (meanwhile the keys flash and no dispensing is possible)

6. After making coffee or tea

After making coffee or tea the empty capsule is ejected as follows:

1. Move the **operating handle** completely back to eject the empty capsule into the container.
2. If you want another cup of coffee/tea, just insert a new capsule and press the coffee dispensing sensors (see page 11).



Important:


- The capsule may stick in the opening if it has been there a long time. If so open and close the operating handle. If the capsule is still blocked, push down lightly with a finger. (Caution, hot sharp opening point inside!). After opening the operating handle, water may drain into the tank. This is normal and not a fault
- The container holds up to 10 used capsules. Regularly empty the used capsule and drainage water containers (drainage water may otherwise overflow)



white flickering

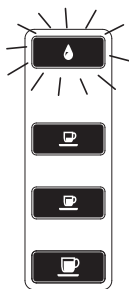
**7. Energy saving mode**





If the machine is not being used, after one minute the energy saving mode is activated. In this mode the power absorbed by the machine is very much less at 0.3 watts.

- The energy saving mode is indicated by the cleaning key  slowly lighting up white and fading
- **To use the machine move the operating handle or press one of the dispensing keys.** The machine is ready to dispense coffee/tea as soon as the keys are steadily lit up (see page 11)
- If the machine is not going to be used for an extended period of time (e.g. during holidays), switch it off and remove the power plug, empty the water tank, and steam out the machine (see page 17)

8. Programming the amount of water

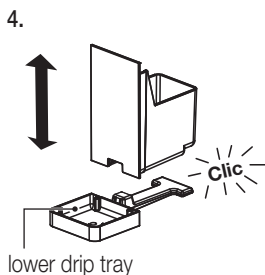
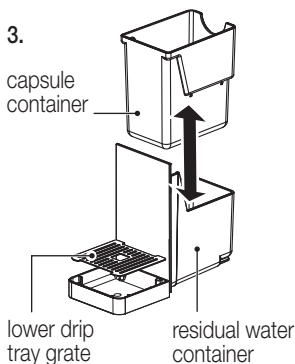
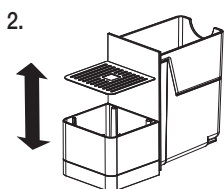
With the **cremesso Compact Automatic** capsule machine you can program the amount of water for each of the three coffee/tea keys according to your requirements.

Programming:

- When the cleaning key  flickers white, the machine is in standby (energy-saving) mode. Press any key to activate the machine (all keys illuminate in white)
- Hold down the key to be programmed (for example for a Ristretto) until it starts to flash rapidly (around three seconds). The dispensing cycle commences
- Once the desired amount in the cup has been obtained, press the key again. The dispensing process stops, the amount of water is programmed and all keys light up again
- The programmable quantity of coffee/tea is the same for all keys
- When first used the programmed quantities are as follows:
 -  **Ristretto** («small cup»), 30 ml
 -  **Espresso** («medium cup»), 50 ml
 -  **Lungo/Tea:** («large cup/tea»), 110 ml

9. Emptying the capsule container and drip tray

The capsule container holds around 10 empty capsules and the residual water container around 500 mL of residual water. For hygiene reasons we recommend emptying the capsule container and the drip tray every day.



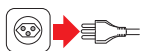
1. Hold the drip tray firmly and pull it out by lifting gently.

2. Remove the perforated drip tray grate and upper drip tray.

3. Pull the capsule container out of the residual water container. Dispose of used capsules with household refuse. Remove the lower drip tray.

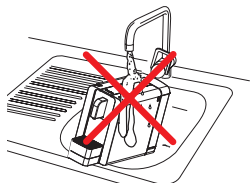
4. The residual water container can be removed, if necessary, from the lower drip tray (snaplock).

– After emptying/cleaning, reassemble the parts in reverse order and insert them in the machine as far as possible

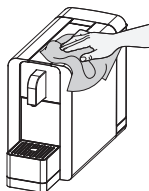


Coffee machine

- Always pull out the power plug before cleaning the machine



- Never immerse the machine in water or clean it under running water



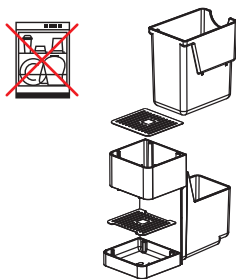
- Clean the machine (including dispenser pipe) with a damp cloth and allow to dry afterwards



- Never use abrasive cleaning agents or materials (use e.g. dry rags or kitchen paper)

Drip tray and grate, capsule container

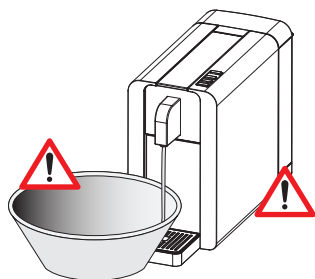
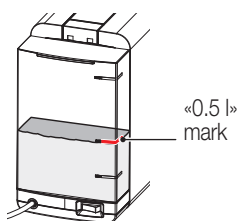
- Clean the drip trays, perforated grates and capsule container with tepid water and household detergent
- ***Never clean them in the dishwasher!***



Water tank


- Clean the water tank and lid with tepid water and household detergent
- ***Never clean them in the dishwasher!***





(blue)






Drinking water varies according to region. The lime particles in hard drinking water are deposited as residues in the machine and can block the piping and cause damage. To prevent this, **be sure to decalcify the machine no later than after making 300 cups of coffee or tea, if the output falls significantly, and in any case after one or two months.** More frequent decalcification is necessary in areas with very hard water. After making 300 cups of coffee or tea the cleaning key  will flash red during dispensing until decalcification has taken place.




Decalcification must be done correctly to prevent damage. So it is essential to follow these instructions.

Important:

- **Never clean the machine with vinegar.** This causes damage and makes your coffee/tea taste bad!
- Damage caused by incorrect decalcification or failure to decalcify **is not granteed by the guarantee**
- Caution: beware of **hot water!**
- Follow the **safety instructions** in the decalcifier packaging

1. **Recommendations:** Use cremesso special decalcifier, mixed with water according to the instructions; pour the mixture in the water tank up to the «0.5 litre» mark
2. Make sure the capsule container **is empty**
3. Place a **large bowl under the dispensing head** to collect the decalcification liquid and lime residues
4. Turn on the power switch (the machine is in standby (energy-saving) mode and the cleaning key  flickers slowly. Activate the machine by pressing a key (all keys light up white)
5. Hold down the cleaning key  for 3 seconds to start decalcifying (the cleaning key now flashes blue). The programme pumps decalcifying liquid through the water circuit into the container. Then the pump stops to lets it take effect for about 3 minutes. This procedure is repeated until the water tank is empty (the cleaning key  lights up blue).

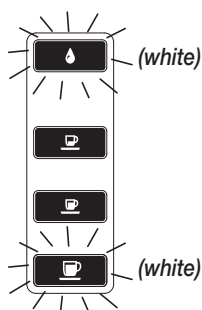
Note: Decalcification should take place when the machine is cold, but if coffee or tea has just been made the fluid ejected will be very hot to start with!

6. Empty the bowl of decalcifying liquid
7. Rinse out the water tank well, fill with fresh cold water and replace the tank
8. Place a large bowl under the dispensing head
9. Press the blue cleaning key  (key starts flashing blue). The circuit is then flushed with cold water to collect the decalcification liquid and lime residues. As soon as the water tank is empty, decalcification is complete and the cleaning key  stays illuminated in blue
10. Refill the water tank, replace it, and press the cleaning key . After decalcifying, dispense the first cup without a capsule

Important:

- Use special decalcifying agents with colour indicator according to manufacturer's instructions
- The decalcifying programme must not be interrupted

Steaming out / Storage / Transport

Steaming out

- Prior to long periods of disuse or for storage or transport at temperatures below 5 °C, it is essential to steam out the machine. This removes water from the system to prevent internal frost damage
- Switch off the machine
- Empty the water tank and replace it
- Put an empty cup under the coffee/tea/hot-water dispensing head
- Hold down the **Lungo/Tea** key . Turn on the main switch
- Steaming out now commences - release the **Lungo/Tea** key (the Lungo/Tea key and cleaning key start flashing). After a few seconds you will hear the pump. When it stops, the key lights extinguish

**CAUTION:**










- Beware of hot steam: danger of scalding!



- Turn off the main switch and pull out the power plug. Let the machine cool down before removing it
- Keep your coffee machine in a dry, dust-free place inaccessible to children (tip: use the original packaging)
- Before using again, thoroughly flush out the machine and piping (see page 11)

Key colours/displays

– The keys light up in different colours according to operating mode:

Colour	Possible cause	Remedy	Page
Cleaning key  slowly flickers white	– Machine is in standby (energy-saving) mode		7, 12 13
All keys stay white	– Machine is ready for making coffee or tea	– Choose a dispensing key	7, 12
Cleaning key  flashes red during coffee/tea dispensing	– More than 300 cups have been made and the machine must be decalcified	– Decalcify the machine	7, 16
Cleaning key  stays blue	– Water tank empty	– Fill water tank and replace. Press cleaning key 	7, 9
	– Thermal cutout tripped	– Switch machine off, and on again after half an hour. If error is not corrected, contact service centre	
Cleaning key  flashes blue	– Decalcification in progress	– Wait until key stays blue. Fill and replace water tank. Press cleaning key  . Wait until decalcification is finished. Do not interrupt the decalcification process!	7, 16
Cleaning key  and key  flash white	– Steaming out in progress	– Wait until all key lights extinguish, then turn off main switch	7, 17
Cleaning key  stays red	– Electronics or temperature error	– Switch machine off, and on again after half an hour. If error is not corrected, contact service centre	

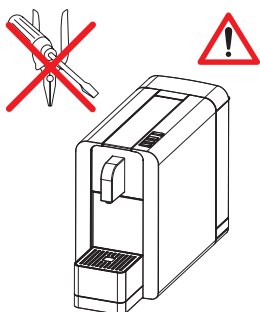
Troubleshooting










Repairs to your machine may only be carried out at the service centre. Unprofessional repairs and use of non-original replacement parts can be dangerous for the user.

In case of unprofessional repairs, no liability will be accepted for resultant damage and the guarantee is invalidated.

If this troubleshooting guide does not help you to solve your problem, please contact your local sales point.

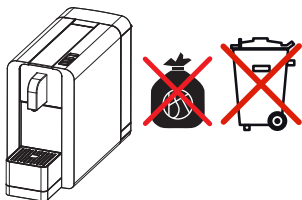
Important: Pull out the power plug immediately in case of faults, defects or possible damage to the machine after a fall.



Problem	Possible cause	Remedy	Page
No coffee/tea output or insufficient output	– Water tank empty, cleaning key  illuminated blue	– Fill water tank and press cleaning key 	7, 9
	– Capsule not (completely) perforated	– Use a new capsule, if it happens again contact the service centre	
	– Operating handle open	– Close handle completely	
	– Machine calcified	– Decalcify the machine	16
	– Defective pump	– Contact the service centre	
No coffee/tea output	– Cleaning key  stays blue ; water tank empty or wrongly inserted	– Fill and correctly insert water tank, press cleaning key 	7, 9
	– Cleaning key  stays blue ; thermal cutout tripped <u>or defective pump</u>	– System error; switch machine off, and on again after half an hour. If error is not corrected, contact service centre	
	– Cleaning key  stays red	– Electronics or temperature error; switch machine off, and on again after half an hour. If error is not corrected, contact service centre	18
Pump sounds very loud	– Water tank empty	– Fill the water tank	9
	– Cleaning key  stays blue ; water tank empty or wrongly inserted	– Fill and correctly insert water tank, press cleaning key 	7, 9
Water drips <i>continuously</i> out of the dispensing head	– Machine /piping blocked with lime deposits	– Decalcify the machine	16
Occasional drops drip out of the dispensing head	– Empty capsules have remained in the boiler unit	– Occasional drops are normal, it is not a defect – Eject the capsule	
Coffee/tea tastes sour	– Machine not flushed out enough after decalcifying	– Flush out the machine again	11
	– Coffee «good until» date expired	– Use a new capsule	
The amount of water programmed per cup is not correct	– Water tank empty	– Fill the water tank	7, 9
	– Programming changed	– Reprogram	13
	– Machine /piping blocked with lime deposits	– Decalcify the machine	16
No water sucked in after filling the empty water tank	– Capsule stuck in brewing unit	– Eject capsule and press the cleaning key 	11
	– No capsule in brewing unit	– After 30 minutes try again without a capsule; if water is sucked in, decalcify	7, 16
		– After 30 minutes try again without a capsule; if no water is sucked in, contact your service agent	



- **cremesso** coffee and tea capsules can be disposed of with normal household waste



- Worn-out machines should be returned to your dealer for professional disposal free of charge
- Machines with dangerous defects must be disposed of immediately to make sure that they can no longer be used
- For environment protection reasons, never dispose of old or defective machines with household garbage (protection of the environment!)

Technical data

Rated voltage	230 Volt / 50 Hz	
Rated power	1455 Watt	
Energy saving mode	0.3 Watt	
Basic machine dimensions	ca. 140 x 360 x 255 mm (width x depth x height)	
Weight	(without water)	circa. 3.9 kg
Water tank capacity	max. 1 L	
Materials	casing / water tank	plastic
Radio interference suppression	according to EU standards	
Compliance	CE / GS / RoHS / WEEE	

Design or execution changes are reserved in the interest of technical progress.

cremesso
 OF SWITZERLAND